



FAQ



Where can I find the app?

The «Mission Rudolf» app can be downloaded for free for Android and iOS in the respective app stores . There is one app per city.

Please note: the download may take a moment!

Android:

https://play.google.com/store/apps/details?id=com.kulturvehikelGmbH.MissionRudolf.winterthur&hl=de_CH

iOS:

<https://apps.apple.com/usiphone/search?term=mission%20rudolf>



Do I need the internet or mobile data to use the app?


No, the game was designed to work offline.



Where can you start playing with the app?


Ideally, you should start the game in a quiet place (at home, for example) before heading into the city.

After that, the trail takes place in and around the old town of each city. The app will give you tasks related to real places and things.




The game, however, does not have a fixed starting point. The map in the game shows you all the possible locations where you have to solve «Rudolf's» puzzles in order to solve the case.

The «bonus» game is not attached to a location and can be played from anywhere.



Do you need to know your way around the city?

No. In the app, you will have a map. However, this map works without any GPS localisation. The following help for orientation:

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- a) road signs and signposts
 - b) helpful locals
 - c) professional map providers with a GPS function

**How do you move around?**

You will play within walking distance in and around the old town. Mere walking time at a moderate pace is approximately 60 minutes, depending on the route chosen. Those of you who do not enjoy walking that much may also move around using a scooter or something similar.

**We had to stop the game. Do we have to start from the beginning again ?**

No. As soon as you fully solve the riddle at a location, your current score will be saved. This means you can play the game over several days if, for example, the weather was bad.

**The game is stuck. What can we do?**

If possible, go back to the map and then choose your desired location again. If that doesn't work, you will need to exit the app and then restart it.

When encountering a problem, please help us by sending a screenshot to kontakt@mission-rudolf.ch so we can ensure a smooth continuation of the game. Thank you!

**For whom is the app suitable?**

If you enjoy spending time with friends and family on an adventurous trip or enjoy solving riddles while being outside, then you should give the app a try.

**Is the app suitable for children?**

Yes. The game depicts no violent content in any shape or form. The background story revolves around an abstract threat to the city: a mysterious instrument will emit a sound in the dangerous infrasound range that will cause all the people in the city to freeze.



Most tasks can only be solved independently by children aged 11 and above. Younger children will need assistance. However, with the help of an adult, children can learn and

become part of the problem-solving.
Adolescents should be able to solve the tasks themselves.

Can the game be played as a group?

Yes, and you should be at least be two people. What's more important than the size of the group is the number of devices available. We recommend that there is one device available per two people. This way, you can split up your groups whenever you want – even at the individual puzzle locations – and everybody involved has a good view of the device.



What else do I have to bear in mind before starting the game?

- Charge your phone (if your battery is low, bring a power bank)
- Make sure the sound is activated on your phone



Do you really have to send an SMS in the «bonus» game?

Yes.

Who did the amazing illustrations?

Daniel Bosshart, Zéa Schaad, Samuel Schuhmacher and Petra Hilber. To know who drew what, you can find a link to the creator's profile here <https://www.mission-rudolf.ch/credits.php>



How can I support the project?

You can help us the most by telling others about the app.
If you wish to support us financially, here is the link to all the information: <https://www.mission-rudolf.ch/survey.php>

Thank you very much!

You can also leave a comment on Instagram using
#missionrudolf

Giving us feedback about the game helps us to improve the game.

